

## Contact Details

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## FxPro - Your Trusted Online Broker

FxPro is an award-winning online broker specialising in Contracts for Difference (CFDs) and Spread Betting on foreign exchange, futures, shares, spot indices, spot metals and spot energies. Since its establishment, the company has focused on being an innovator in the retail forex market as well as a driving force for transparency and fairness across the industry. With a popular range of trading platforms and a multi-asset product offering, FxPro has emerged as a first choice for clients seeking user-friendly market access and professional trading conditions.

Find out more at [www.fxpro.com/about](http://www.fxpro.com/about)

## General Info

Established:	2010	Traders from USA:	No
Regulated by:	FCA (registration number 509956)	Stop order:	Yes
Broker type:	No Dealing Desk intervention* * subject to Order Execution Policy	Guaranteed stop loss:	No
Instruments:	CFDs and Spread Betting on FX, spot metals, stocks, spot indices, and spot energies. CFDs on futures on selected agricultural commodities, energy and indices. <a href="#">Click here for full list.</a>	Limit order:	Yes
Website languages:	Arabic, Chinese, Czech, English, French, German, Czech, Norwegian, Estonian, Hungarian, Croatian, Danish, Lithuanian, Finnish, Bulgarian, Swedish, Dutch, Indonesian, Italian, Japanese, Korean, Malay, Polish, Portuguese, Russian, Spanish, Thai, Vietnamese	Market order:	Yes
Demo platforms:	MT4 Instant Execution (floating & fixed spreads), MT4 Market Execution (floating spreads) MT5 (floating spreads) cTrader Market Execution (floating spreads plus commission 45USD/million) FxPro Edge - Spread Betting (floating spreads) FxPro Market Execution (floating spreads)	Trailing stop:	Yes
Demo account currencies:	EUR, USD, GBP, CHF, JPY, PLN, AUD	One click trading:	Yes
Demo max leverage:	Up to 1:30	Trade off charts:	Yes
Demo balance:	500-100,000	Streaming news feed:	Yes
Demo recharge balance limit:	500-100,000	Email alerts:	Yes
Real account platforms:	MT4 Instant Execution (floating & fixed spreads) MT4 Market Execution (floating spreads) MT5 (floating spreads) cTrader Market Execution (floating spreads plus commission 45USD/million) FxPro Edge - Spread Betting FxPro Market Execution (floating spreads)	Mobile alerts:	Yes
Account currencies:	EUR, USD, GBP, CHF, JPY, PLN, AUD	Fractional pip pricing:	Yes
Max leverage:	Retail: Up to 1:30 Professional: Up to 1:500	Segregated accounts:	Yes ( <a href="#">More information</a> )
Order types:	Instant and Market	Mobile trading:	Yes
Recommended minimum deposit:	\$1000 or equivalent	FIFO rules:	No
Spread charges:	<a href="#">Check instruments specs</a>	EA trading:	Yes
Commissions and swaps:	<a href="#">Please click here</a>	Free demo account:	Yes ( <a href="#">More information</a> )
		Scalping allowed:	Yes
		Bonus:	No
		VIP services:	Yes ( <a href="#">More information</a> )
		Trading tools:	Yes ( <a href="#">More information</a> )
		Hedging:	Yes** ** Not applicable for MT5

## Funding

Deposit & withdrawal options: Credit/Debit card, Bank wire transfer. [More information.](#)

## cTrader Commissions

Forex:	\$45/million upon opening and upon closing a position.
Spot Metals:	(Number of Oz X Market price) * \$45 / 1,000,000
Indices:	No
Futures:	No

## Service Details

Supported languages:	Arabic, Chinese, Czech, English, French, German, Greek, Hungarian, Italian, Japanese, Korean, Malaysian, Polish, Portuguese, Romanian, Russian, Slovak, Spanish, Thai, Turkish, Vietnamese
Customer service available:	Call back, phone, live chat, email
Customer service hours:	24/5
Email response time:	May take up to 24 hours but typically within an hour
Telephone orders:	Yes
Personal account manager:	Yes ( <a href="#">Contact details</a> )

## Trading Platforms

FxPro MT4 Desktop, FxPro MT4 WebTrader, FxPro MT4 Multi Terminal, FxPro MT4 Mobile (iOS & Android).  
FxPro MT5 Desktop, FxPro MT5 WebTrader, FxPro MT5 Mobile (iOS & Android).  
FxPro cTrader Desktop, FxPro cTrader Web, FxPro cTrader Mobile (iOS & Android).  
FxPro Edge Web, FxPro Mobile (iOS & Android)



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Risk Warning: Contracts for Difference ('CFDs') and Spread Bets are complex financial products that are traded on margin. Trading CFDs and Spread Bets carries a high level of risk since leverage can work both to your advantage and disadvantage. As a result, CFDs and Spread Bets may not be suitable for all investors because you may lose all your invested capital. You should not risk more than you are prepared to lose. Before deciding to trade, you need to ensure that you understand the risks involved taking into account your investment objectives and level of experience. Past performance of CFDs and Spread Bets is not a reliable indicator of future results. Most CFDs and Spread Bets have no set maturity date. Hence, a CFD and/or Spread Bet position matures on the date you choose to close an existing open position. Seek independent advice, if necessary. Please read FxPro's full 'Risk Disclosure Statement'.

FxPro UK Limited is authorised and regulated by the Financial Conduct Authority (registration no. 509956).

FxPro UK Limited does not offer Contracts for Difference to residents of certain jurisdictions such as the United States of America and the Islamic Republic of Iran.