



FxPro cTrader
User Guide



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Getting Started



FxPro cTrader is an advanced online ECN trading platform with sophisticated, user-friendly functionality. It's main features are:

- Receive interbank market quotes in real-time;
- Carry out trades;
- Control and manage opened positions and pending orders;
- Generate statements;
- Perform technical analysis.

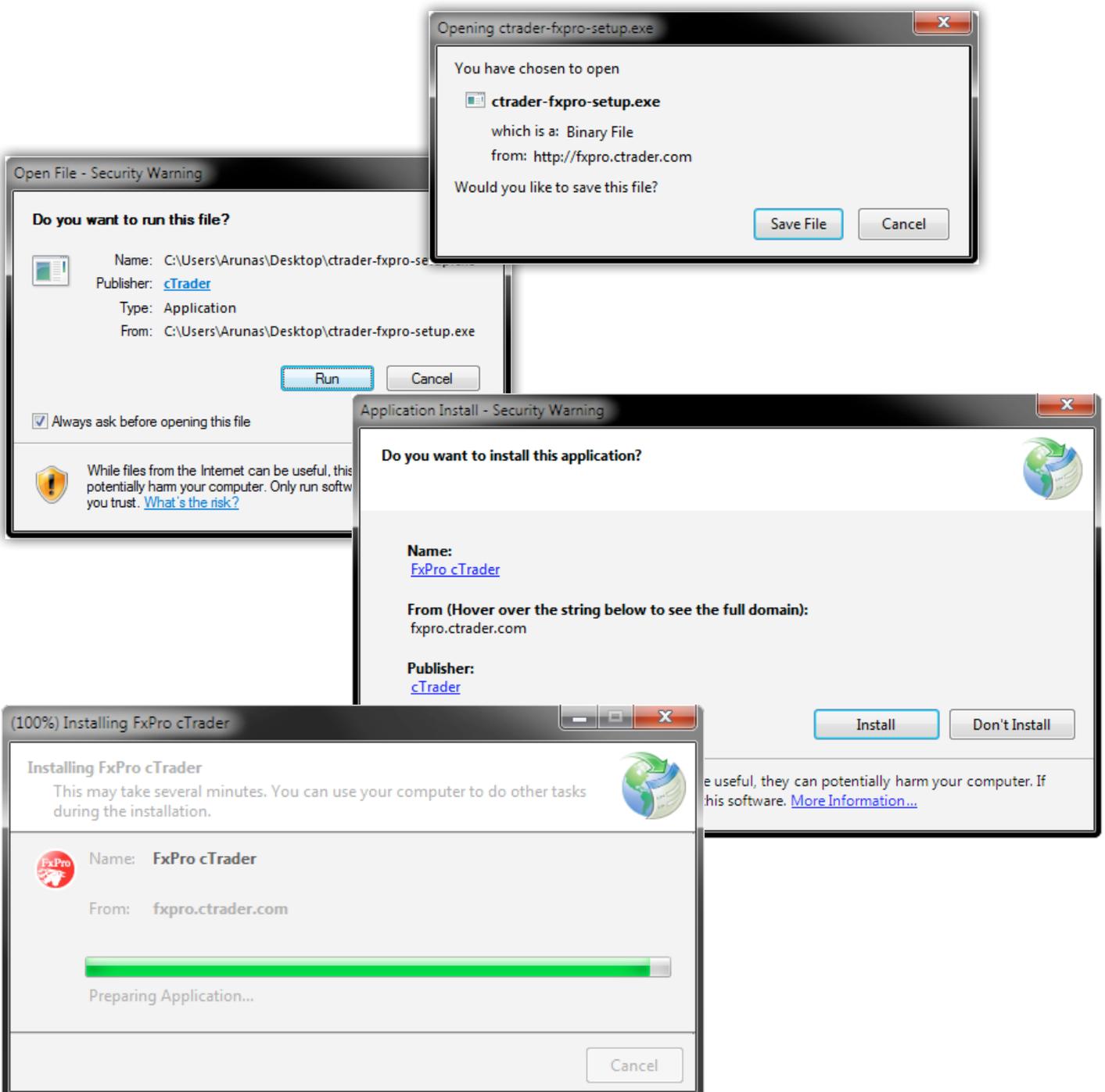
To begin trading, you need to create either a 'Demo Account' or a 'Live Account'.

The cTrader platform requires .Net4, Microsoft Windows Operating System XP, Vista or 7.

FxPro cTrader Installation

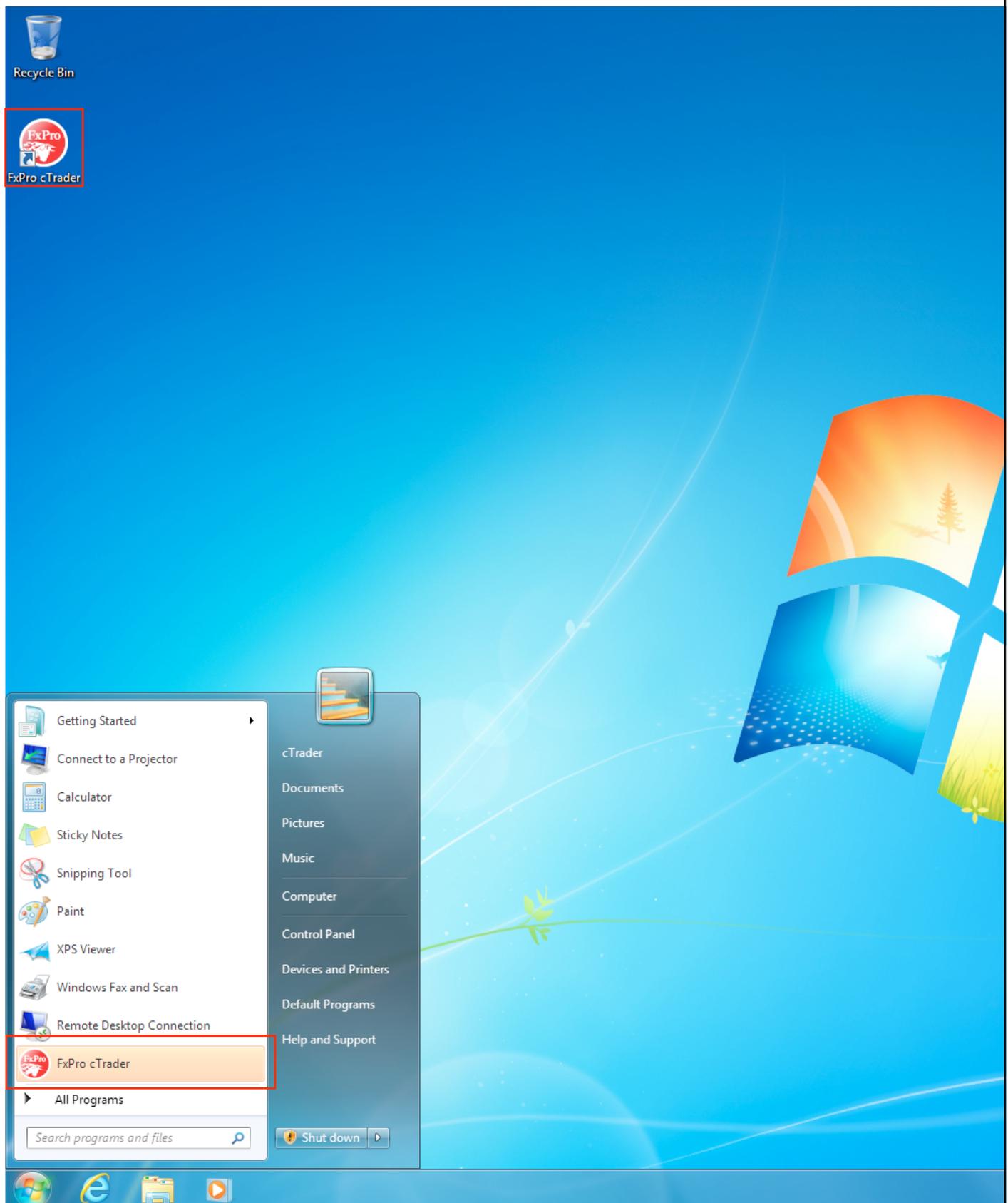
To install FxPro cTrader, follow these steps:

- Download the platform setup file from www.fxpro.com and click 'Run' for the installation to begin.
- To complete the installation follow the setup wizard instructions.
- During the installation you will be prompted with a .Net4 update/install, if the latest .Net4 version isn't installed.
- To finish the installation you might be asked to restart your computer.
- After the restart, the FxPro cTrader platform will complete the installation



Launching FxPro cTrader

Once installation is complete, you will be able to start FxPro cTrader via 'FxPro cTrader Icon' located on your desktop or 'Start' menu.



Creating an Account

Practice trading by opening a 'Demo Account', or trade for real by opening a 'Live Account'. 'Demo Accounts' offer all the same functionality and real trading conditions as 'Live Accounts'. 'Demo Accounts' can be opened without any funding whereas 'Live Accounts' can only be opened through FxPro. Please note that you cannot withdraw any virtual money you gain while trading on a 'Demo Account'.

Creating a Demo Account

A 'Demo Account' can be created by clicking the 'FxPro cTrader - Create Demo Account' main menu option or by clicking the account icon on the 'Account Bar', as seen below:



FxPro
Trade Forex Like a Pro

Demo Account

Name:

E-mail: Country:

Deposit: EUR Leverage:

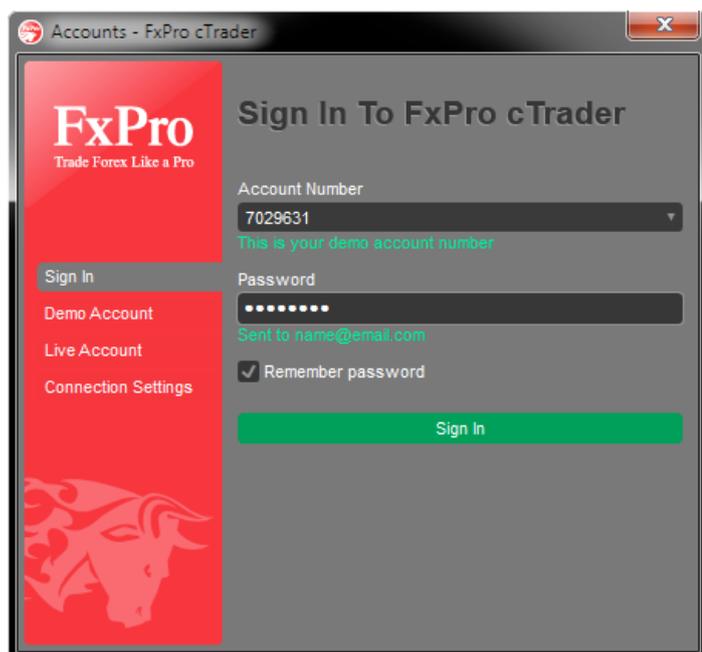
The following personal information will be required in order to create a 'Demo Account':

- **Name** - full name of the user
- **Email** - (where your login information will be sent to)
- **Country** - country of residence;
- **Phone number** - a mobile or fixed-line number
- **Deposit** - the deposit amount (this is a 'virtual' deposit) that will be used for the 'Demo Account'
- **Currency** - The currency which will be used as 'Demo Account' base currency
- **Leverage** - the leverage you require for trading.



Once you have completed all the fields, continue by clicking the green 'I Agree – Create Account' button.

After clicking 'I Agree – Create Account', FxPro cTrader will process your information and take you to the 'Sign In to FxPro cTrader' screen where you will be asked to enter the login information that was sent to your email address. After you have entered the login information, click the 'Sign In' button to log in to your newly created 'Demo Account'

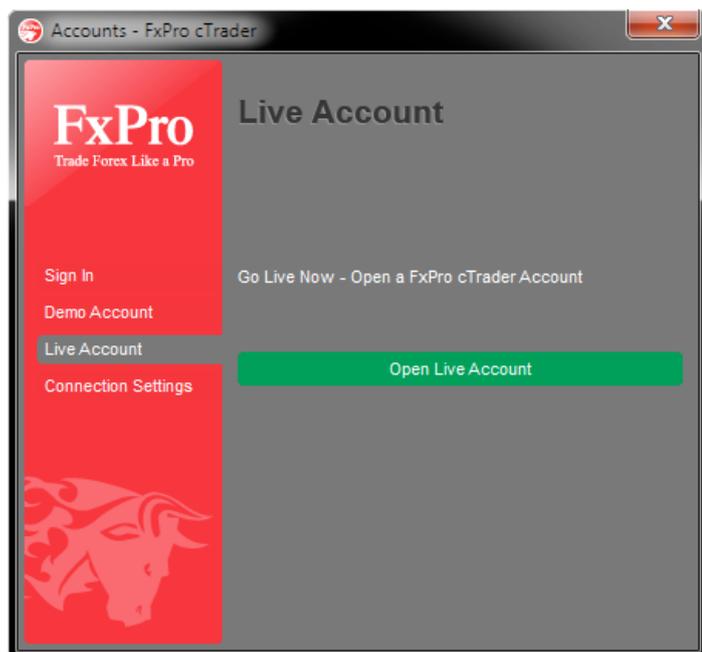


Your 'Demo Account' credentials - 'Account Number' and 'Password' will be sent to the email address specified during the account setup.

Select the 'Remember password' option and FxPro cTrader will remember your 'Account Number' and 'Password' every time you login.

If any problems should occur during the opening of an account please contact FxPro Customer Support.

Opening A Live Account

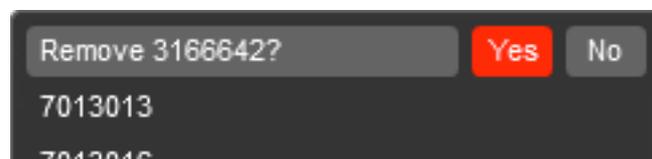


'Live Accounts', unlike 'Demo Accounts', cannot be created in the FxPro cTrader platform, only through FxPro. To start trading with a 'Live Account', you must enter your 'Account Number' and 'Password' provided by FxPro.

To open a 'Live Account' with FxPro, when you are trading with a 'Demo Account' click 'FxPro cTrader - Open Live Account' main menu command or choose 'Live Accounts' in the 'Accounts' window. A browser window will open with the FxPro website, where you will be able to open a 'Live Account'.

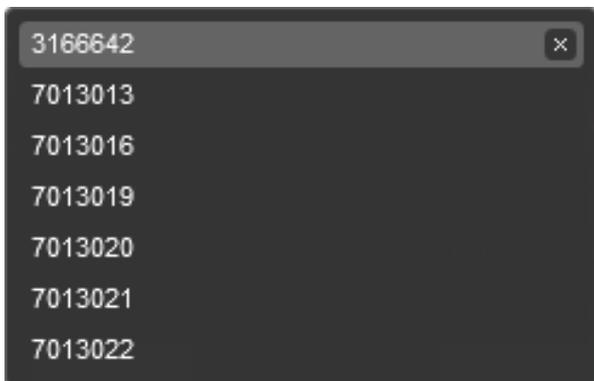
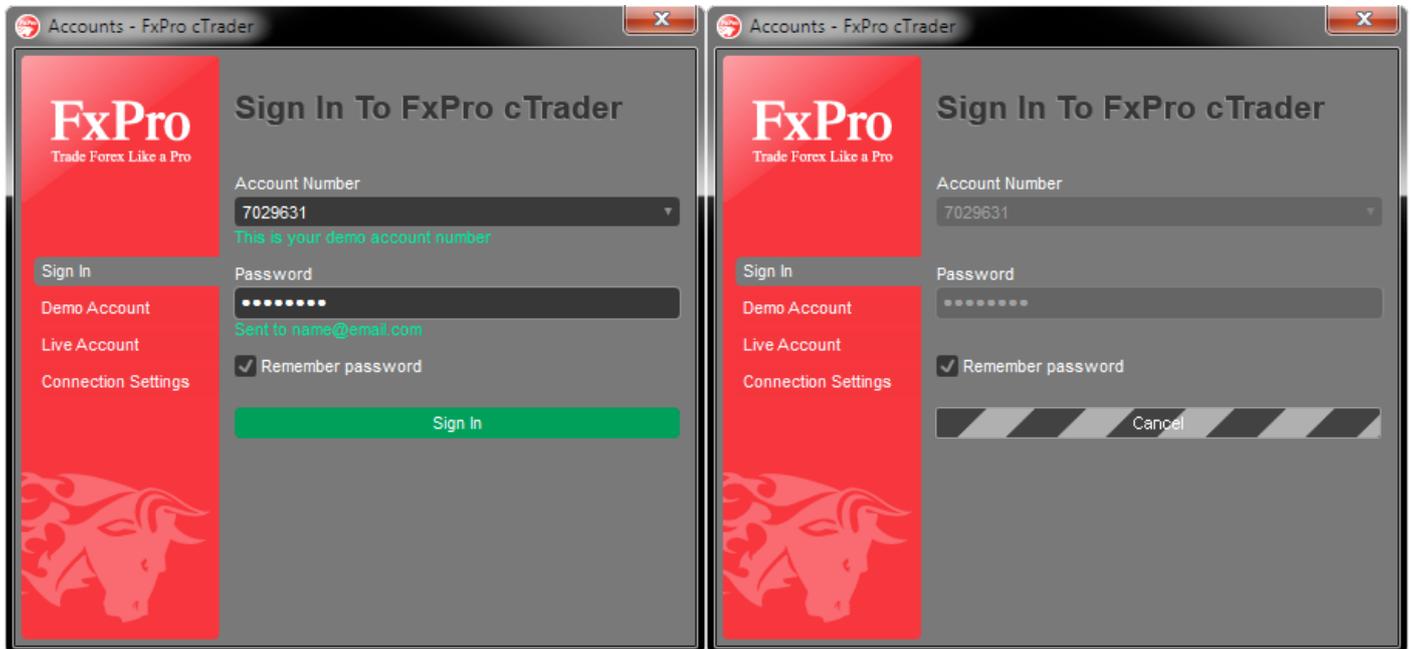
Removing Accounts

It's possible to remove a saved account from the account list. To remove an account hover over the account in the drop down list of the accounts bar and click the  button. The account will be removed from the list after the confirmation.



Signing In

To sign into your 'Demo' or 'Live' account you will need to enter your 'Account Number' and 'Password' and click the 'Sign In' button.

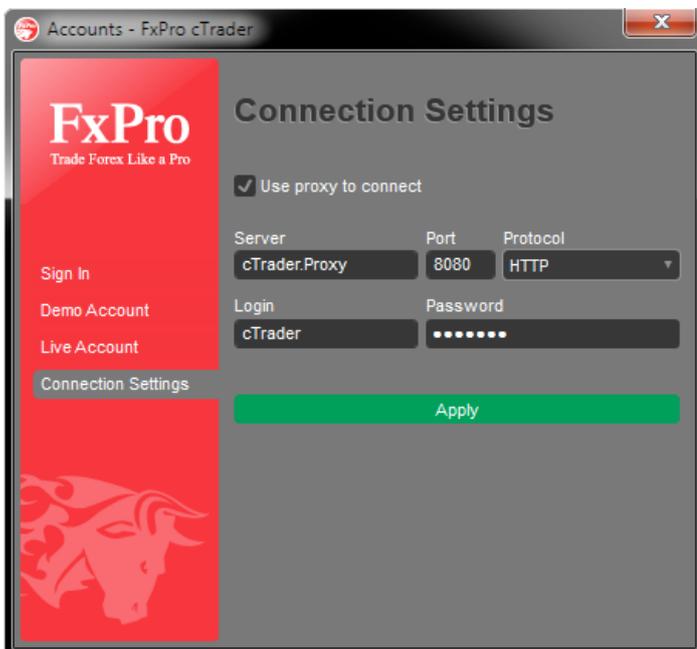


If you have previously logged in to your account ('Demo' or 'Live'), you will be able to select your 'Account Number' from the 'Account bar'.

If you have checked the 'Remember password' option, then the next time you click on the account number, you will be logged into the account automatically.

Connection Settings

You can use 'Connection Settings' to configure proxy settings manually, which will enable a possibility to connect from corporate networks. To establish a connection, you will need to fill in the following information:



- **Server** - Your local proxy server Name/IP
- **Port** - Port of your local proxy server
- **Protocol** - Supported proxy protocol
- **Login** - Your local proxy login
- **Password** - Your local proxy password

FxPro cTrader Live Updates

FxPro cTrader Live Updates are built into the platform. Every time FxPro cTrader is launched, it will automatically check for and install any available updates. The update process takes few seconds and once the update(s) are located the platform will launch. User settings and last used account remain the same as before the update.



The 'FxPro cTrader Live Update' is always enabled, and cannot be disabled.

If there is no connection to the server, the 'FxPro cTrader Live Update' process will not begin.

Graphical User Interface

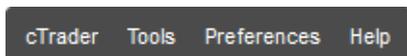


Window Heading



The program heading includes the broker's name (FxPro), application name (cTrader) and the build version.

Main Menu



Commands and functions that can be executed in the FxPro cTrader platform can be found in the main menu. The main menu contains the following: cTrader; Tools; Preferences; Help.

Toolbars

Four toolbars are available in the platform: 'Account Bar', 'Chart Preferences Menu', 'Quick Links' and 'Tool Bar'.



Account Bar - Easily switch between your accounts with the 'Accounts drop-down list', or open the 'Accounts' window by clicking on the 'Sign In as' button'.



Chart Preferences Menu - Charts contain the following: 'Preferences Menu', 'QuickTrade' buttons.



Quick Links - Quickly create 'New Orders', change 'QuickTrade' options, turn 'Sounds On/Off', toggle between the 'Layout' options and switch between 'Full Screen Mode' and 'Windowed Mode'.



Tool Bar - Includes 'Line Studies' which are various geometrical shapes that can be imposed onto the chart to perform technical analysis. They include 'Horizontal/Vertical Lines', 'Trend lines', as well as 'Fibonacci Retracement Levels', etc.

Market Watch

EURUSD 1.43331 1.43338

L: 1.41426 S: 0.7 H: 1.43440

SELL LIMIT BUY LIMIT

Sell 10k Buy

1.43331 1.43338

0.25m	1.43331	1.43338	3.8m
0.75m	1.43329	1.43340	0.25m
4m	1.43328	1.43341	0.5m
5.5m	1.43327	1.43342	2.75m
3.8m	1.43326	1.43343	4m
2m	1.43325	1.43344	6m
2m	1.43323	1.43345	1m
1m	1.43319	1.43349	1m

View and select the currency pairs available for trading through the 'Market Watch'. By using the 'Market Watch' you can perform trade functions, see detailed information about currency pairs, open charts and add symbols to 'Favorites'.

Trade Watch

ID	Time	Symbol	Vol...	Type	Entry	T/P	S/L	Swap	Com...	Pips	EUR	Close
441993	03/08/2011...	EURUSD	10k	Sell	1.43054	-	-	0.00	-0.30	-29.8	-20.79	1.43352
441994	03/08/2011...	EURUSD	10k	Buy	1.43063	-	-	0.00	-0.30	28.5	19.88	1.43348
442245	03/08/2011...	EURUSD	100k	Buy	1.43193	-	-	0.00	-3.00	15.5	108.13	1.43348

The 'Trade Watch' is a multifunctional window allowing access to various 'Trade Watch' features. This window provides information and allows control over trading activities, such as:

- 'Positions' – check and edit your opened positions.
- 'Orders' – check and edit your pending orders.
- 'Deals' – check on your trading history and create statements.
- 'Feedback' – send your valuable feedback to us.

Status Bar

Trading sessions: Frankfurt, London, New York	Server time: 04/08/2011 17:18 In: 18455 kB / Out: 8 kB
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The 'Status Bar' displays the 'Trading Sessions' of the market which are currently open, Server Time (UTC or GMT+0) and Traffic In/Out in kB.

Fast Navigation Tools

Hot keys, acceleration keys, and fast navigation bars have been implemented within the FxPro cTrader platform. Using the shortcut keys allows you to execute various commands of the program promptly.

Main Menu



cTrader

- New Order
- New Chart
- Login
- Open Demo Account
- Open Demo Account
- Exit FxPro cTrader

Tools

- Single-Chart Mode
- Multi-Chart Mode
- Cursor
- Crosshair
- Market Snapshot
- Trend Line
- Horizontal Line
- Vertical Line
- Equidistant Price
- Channel
- Fibonacci
- Colors
- Charshot

Preferences

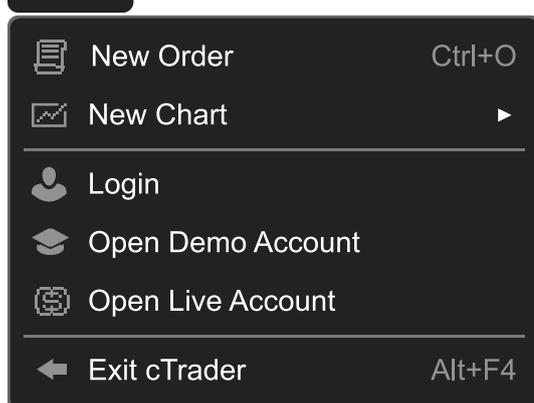
- QuickTrade
- Sounds
- Layout
- Fullscreen

Help

- Help Guide
- About cTrader
- Go to FxPro

cTrader

cTrader



New order

After clicking 'New Order' the 'Create Order' window appears, through which you can open new 'Market', 'Limit' or 'Stop' orders.

New chart

This is a command execution that opens a new chart, after you have selected the currency pair from the dropdown list. Alternatively, you can enter the symbol name in the 'Search' field.

Sign In

Opens a 'Log In' tab for logging in with your 'Live Account' or 'Practice Account'.

Open Demo Account

You can create a new 'Demo Account' to simulate trading in real market conditions. No funds are required.

Open Live Account

You will be taken to FxPro website, where you will be able to open a 'Live Account'.

Exit FxPro cTrader

Tools

Single-Chart Mode

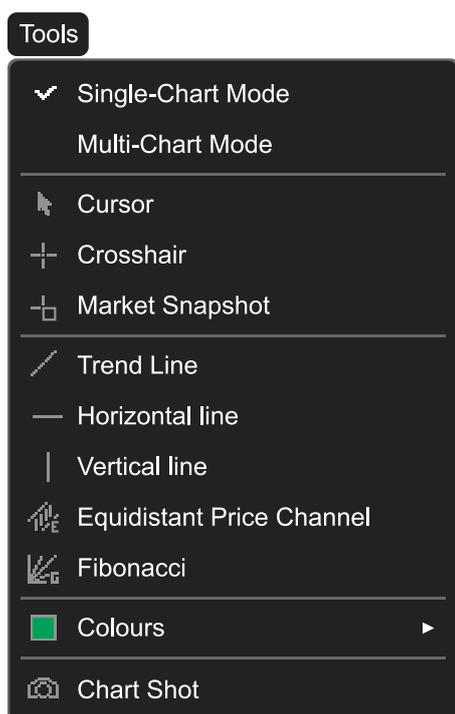
Switches to 'Single Chart' mode. In this mode the selected chart is displayed using all the available application space. The other open charts are displayed as tabs above the selected chart.

Multi-Chart Mode

All the opened charts will be displayed in a grid pattern. FxPro cTrader uses a 'Smart-Size' technology, which adapts to the window size and dynamically changes the window sizes of any open charts to achieve the best viewable results.

Cursor

With the 'Mouse Cursor' option selected you can move the chart itself and objects drawn on it.



Crosshair

The 'Crosshair' option enables you to pin-point exact areas in time and market price and measure the difference (Pips/Periods/Price) from the starting point. If there are imposed indicators (chart, indicator window) their values will be displayed.

Market Snapshot

By selecting this option you can click anywhere on the chart to display a price snapshot of the currency pair's - Time/date/Price/Open/High/Low/Close/Volume values. If there are imposed indicators (chart, indicator window) their values will be displayed.

Trend Line

The 'Trend Line' helps to explore market trends. Two points must be chosen for a 'Trend Line' to be imposed on the chart. Click the left mouse button and hold, while dragging to your preferred position. Once the left mouse button is released the line will be set. After the line is set you can edit the positioning of the line by clicking on it and dragging it to another position. If you click on

either end of the line, you will be able to edit the positioning of that point on the chart.

Horizontal Line

The 'Horizontal Line' can be used to mark support and resistance. One point must be chosen to impose the 'Vertical line' on the chart. After the line is set, you can edit the positioning of the line by clicking on it and dragging it elsewhere.

Vertical Line

The 'Vertical Line' can be used to define periods. One point must be chosen to impose the 'Vertical Line' on the chart. After the line is set, you can easily edit the positioning of the line, by clicking on it and positioning it elsewhere.

Equidistant Price Channel

Lines of the 'Channel' are parallel. Two points must be chosen for a 'Channel' to be imposed on the chart. Click the left mouse button and hold, while dragging to your preferred position. After the left mouse button is released, the two parallel lines will be set. After the lines are set, you can edit their position by clicking anywhere on the bottom line and dragging to the preferred position. Both lines will move simultaneously. If you click on either end of the upper line, you will be able to edit the positioning of that point on the chart. Both lines will move simultaneously. To set the distance between the lines, click on the middle (highlighted) of the upper line and drag till the preferred distance is set.

Fibonacci

One point must be set to impose 'Fibonacci'. Click the left mouse button and hold, while dragging to your preferred position. Drag horizontally to adjust the width and vertically to adjust height. After the 'Fibs' are set, you can move it around the chart by clicking on either of the lines. To edit the width and height click on one of the highlighted points.

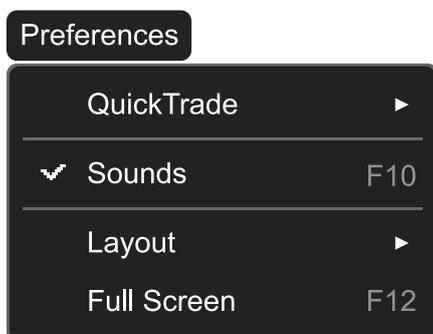
Colors

Change the default colors of your imposed objects from the pallet of colors provided. The following objects will be of the chosen color.

Chartshot

Screenshot of the active chart window will be immediately uploaded to a dedicated webpage, with unique URL, allowing easily share the image on social networks, by email, or by sharing the link. To take a 'Chartshot' activate the feature by clicking on the icon and then point to the chart and click once more. Seconds after an image will appear in a browser window.

Preferences



QuickTrade

You will be able to choose from 'One-Click', 'Double-Click' or 'Disabled' (Order Screen) options in 'QuickTrade'.

Sounds

Turn On/Off sound effects.

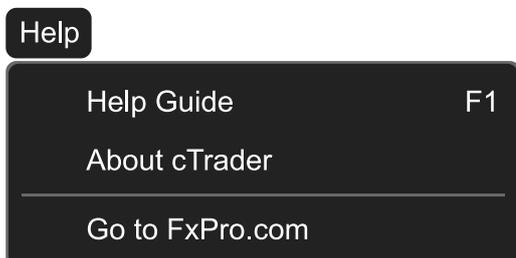
Layout

Cycle between three layouts - 'Default', 'Chart Trading Layout' and 'Charts Only Layout'. Alternatively click F11

Fullscreen

Switch On/Off 'Fullscreen' mode. Alternatively click F12

Help



Help Guide (F1)

Opens 'cTraders' web-based help document containing an up-to-date 'Help Guide', where all settings and functions of the cTrader are described in detail. Pressing the 'F1' button on your keyboard performs the same action.

About cTrader

Opens the 'About cTrader' window, where you can find FxPro contact details and the platform build version details.

Go to FxPro.com

Clicking this menu option, will open a browser window and load www.FxPro.com homepage.

Toolbars

There are four toolbars built into the platform:

Account Bar



Chart Preferences



Quick Links



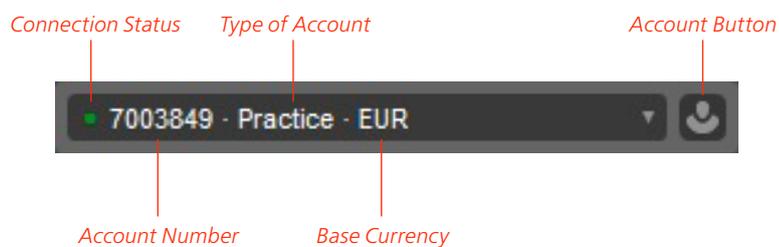
Tool Bar



The main commands, used in the terminal, are duplicated in the toolbars in the form of buttons.

Account Bar

The 'Account Bar' is an easy way for users to switch between multiple accounts. It contains a 'Dropdown List' and an 'Account Button'. The account bar displays:

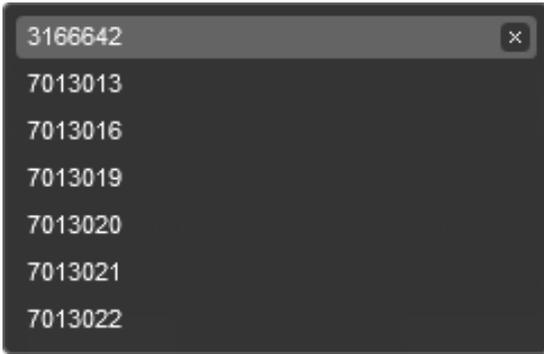


Account Button

When activated - an 'Accounts' window will appear, which contains 'Sign In', 'Demo Account', 'Live Account' and 'Connection Settings' popup tabs.

- In the 'Sign In' tab, you can sign in to your 'Demo' and 'Live' accounts.
- By using the 'Demo Account' tab, you can create a 'Demo Account' and start practicing trading with virtual funds.
- The 'Live Account' tab contains a button 'Open Live Account' which will take you to FxPro website.
- 'Connection Settings' tab makes it possible to configure 'Proxy Settings' manually. This feature helps to connect from corporate networks

Accounts Dropdown List

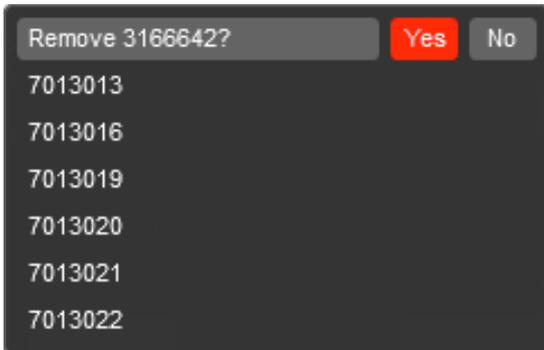


By using the 'Accounts Dropdown List', you can choose the account, from the list of all of your available accounts. When you sign in to an account through the 'Accounts' window there is an option to 'Remember Password':

If this option is enabled, you can easily switch between your accounts and you will be signed in automatically.

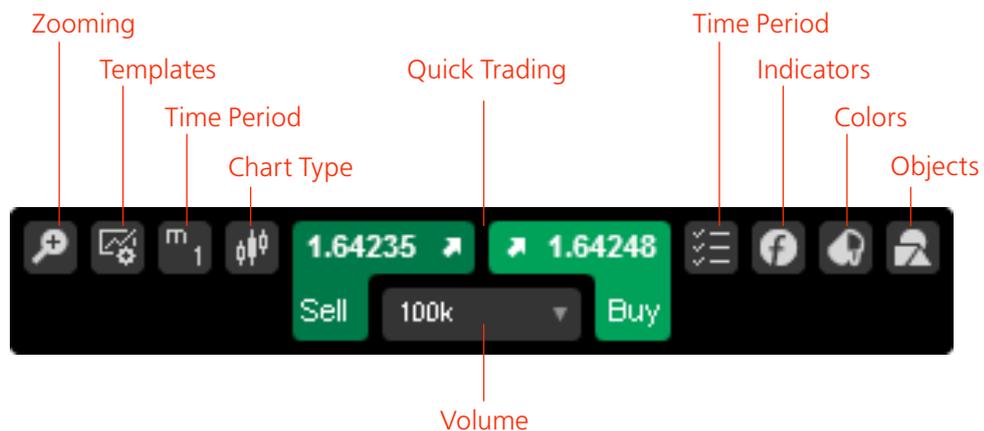
If you do not have this option enabled, a 'Sign In' screen will appear for you to input your 'Password' for that specific account.

Removing Accounts



It's possible to remove a saved account from the account list. To remove an account mouse over the account on the drop down list of the accounts bar and click the "x" button. The account will be removed from the list after a confirmation is provided. Removing the account does not result in the account's deletion. It's still possible for users to log in using a "removed" accounts credentials.

Chart Preferences Menu



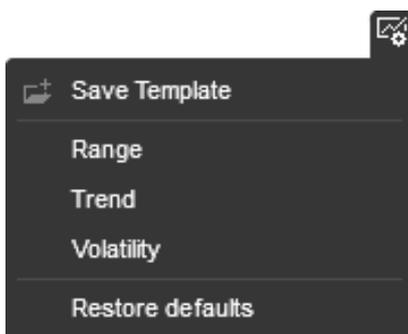
Charts Preferences Menu contains the following: 'Preferences Menu', 'QuickTrade' buttons. The 'Preferences Menu' includes the following options:

Zoom In – Zoom Out



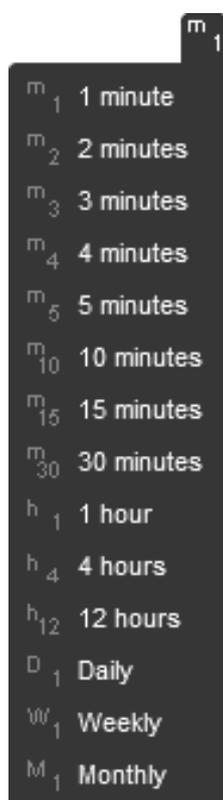
This tool is used to zoom in/out of the chart. There are six levels of zoom. The same command can be by right-clicking on the chart.

Template



Users can save and load their chart configuration (colors, indicators, line studies etc.). The same command can be by right-clicking on the chart.

Time-Frame



You can select from fourteen different time-frames ranging from 1 minute (m1) to 1 Month (M1). The same command can be by right-clicking on the chart.

Chart Type



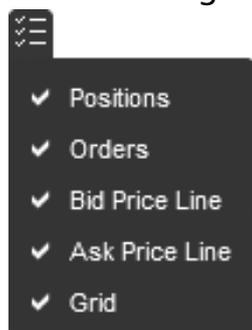
With this button you can select the type of chart to be displayed. You can select from 'Line', 'Candlestick' and 'Bar' charts. The same command can be by right-clicking on the chart.

QuickTrade Buttons and Volume Selector



You can trade directly from the chart by setting a volume in the 'Volume Selector' and using the chart 'QuickTrade' buttons to send a 'Market Order' request. The same command can be found in 'Market Watch', or by right-clicking on the chart.

Chart Viewing Options



With this button you can select the elements that you want to see or hide on the chart. You can select to show or hide: 'Positions', 'Orders', 'Grid' and/or 'Bid/Ask Price Line'. The same command can be by right-clicking on the chart.

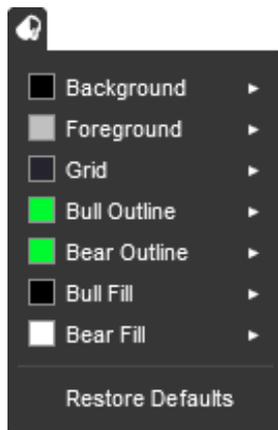
Insert Indicator



You can insert indicators into your chart using this button. Choose from a variety of available indicators such as: 'Trend', 'Oscillators', 'Volatility', 'Other'. The same command can be by right-clicking on the chart.

Color Options

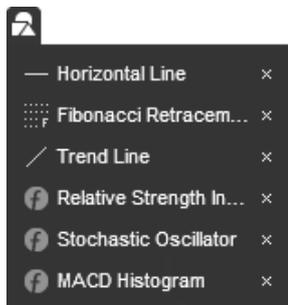
You can change the chart's colors by using this menu.



- **Background** – Changes the color of the chart's background.
- **Foreground** – Changes the color of the chart's 'Time Axis and 'Price Axis'.
- **Grid** – Changes the color of the grid.
- **Bull Outline** – Changes the color of bullish candlestick's outline.
- **Bear Outline** – Changes the color of bearish candlestick's outline.
- **Bull Fill** – Changes the color of the fill in a bullish candlestick.
- **Bear Fill** – Changes the color of the fill in a bearish candlestick.

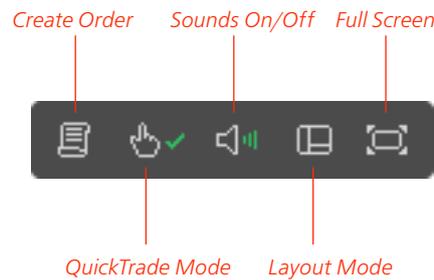
The same command can be by right-clicking on the chart.

Objects List



The user can see a dropdown list of all the 'Indicators' and objects that are imposed on a chart. The user can remove any object or 'Indicator' by clicking the 'x' button on the object in the list. The same command can be by right-clicking on the chart. By clicking on the name of the indicator, a 'Modify Indicator' screen will appear, allowing modifications to be done.

Quick Links



The 'Quick Links' menu bar is located on the top right hand corner of the platform and contains the following menu options: 'Create New Order', 'Choose QuickTrade Mode', 'Sounds On/Off', 'Layout Mode' and 'Full Screen'.

Create New Order



By clicking this menu option a pop up window will open in which you can create a 'Market Order', 'Limit Order' or 'Stop Order'.

Set QuickTrade Mode

There are three 'QuickTrade' modes, 'Single-Click', 'Double-Click' and 'Disabled' (Order Screen). The chosen 'QuickTrade' mode will be displayed accordingly by the mouse cursor, when it's hovered over 'Buy/Sell' buttons.

Single-Click Mode



'Single-Click' 'QuickTrade' mode allows you to send 'Market Order' requests to your broker by clicking once on the 'BUY' (bid) or 'SELL' (ask) buttons located on the 'Market Watch' or directly on the charts. You can also close an opened position by single-clicking on the close button on the 'Trade Watch'.

Double-Click Mode



'Double-Click' 'QuickTrade' mode allows you to send 'Market Order' requests to your broker by double-clicking on the 'BUY' (bid) or 'SELL' (ask) buttons located on the 'Market Watch' or directly on the charts. You can also close a position by double-clicking the close button on the 'Trade Watch'.

Disabled Mode



If you disable 'QuickTrade' mode, a 'Create Order' 'Order Screen' will appear each time you single-click on the 'QuickTrade' buttons located on the 'Market Watch' or on the chart. If you click on the close button located on the 'Trade Watch' a 'Modify Screen' will appear.

Sounds On/Off



This feature turns On/Off all audible sound effects of the platform.

Layouts



Users can cycle between three layouts - 'Default', 'Chart Trading Layout' and 'Charts Only Layout' by clicking the layout change button on the FxPro cTrader preferences menu, or by pressing F11.

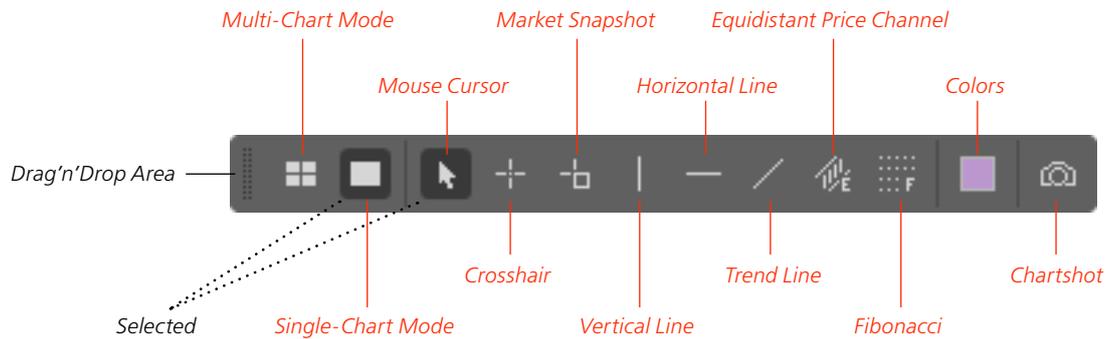


Full Screen



Switch between 'Full Screen' and 'Normal Screen' modes. Alternatively you can click F12.

Tool Bar



Unlike the other toolbars, the 'Tool Bar' toolbar can be moved and docked around the chart as the user prefers. 'Toolbar' contains twelve options: 'Multiple Chart Mode', 'Single Chart Mode', 'Mouse Cursor', 'Crosshair', 'Market Snapshot', 'Vertical Line', 'Horizontal Line', 'Trend Line', 'Equidistant Price Channel', 'Fibonacci', 'Colors' and 'Chartshot'. All the buttons in 'Tool Bar' are duplicated under 'Tools' main menu option. All the 'Line Studies' tools can be used in the indicator window.

Multiple Chart Mode

Displays multiple charts in a grid pattern.

Single Chart Mode

Reverts back to 'Single Chart Mode' with your other opened symbols tabbed.

Mouse Cursor

With the 'Mouse Cursor' option selected you can move the chart itself and objects drawn on it.

Crosshair

The 'Crosshair' option enables you to pin-point exact areas in time and market price and measure the difference (Pips/Periods/Price) from the starting point. If there are imposed indicators (chart, indicator window) their values will be displayed.

Market Snapshot

By selecting this option you can click anywhere on the chart to display a price snapshot of the currency pair's - Time/date/Price/Open/High/Low/Close/Volume values. If there are imposed indicators (chart, indicator window) their values will be displayed.

Vertical Line

The 'Vertical Line' can be used to define periods. One point must be chosen to impose the 'Vertical Line' on the chart. After the line is set, you can easily edit the positioning of the line, by clicking on it and positioning it elsewhere.



Horizontal Line

The 'Horizontal Line' can be used to mark support and resistance. One point must be chosen to impose the 'Vertical line' on the chart. After the line is set, you can edit the positioning of the line by clicking on it and dragging it elsewhere.



Trend Line

The 'Trend Line' helps to explore market trends. Two points must be chosen for a 'Trend Line' to be imposed on the chart. Click the left mouse button and hold, while dragging to your preferred position. Once the left mouse button is released the line will be set. After the line is set you can edit the positioning of the line by clicking on it and dragging it to another position. If you click on either end of the line, you will be able to edit the positioning of that point on the chart.



Equidistant Price Channel

Lines of the 'Channel' are parallel. Two points must be chosen for a 'Channel' to be imposed on the chart. Click the left mouse button and hold, while dragging to your preferred position. After the left mouse button is released, the two parallel lines will be set. After the lines are set, you can edit their position by clicking anywhere on the bottom line and dragging to the preferred position. Both lines will move simultaneously. If you click on either end of the upper line, you will be able to edit the positioning of that point on the chart. Both lines will move simultaneously. To set the distance between the lines, click on the middle (highlighted) of the upper line and drag till the preferred distance is set.



Fibonacci

One point must be set to impose 'Fibonacci Retracement Levels'. Click the left mouse button and hold, while dragging to your preferred position. Drag horizontally to adjust the width and vertically to adjust height. After the 'Fibs' are set, you can move it around the chart by clicking on either of the lines. To edit the width and height click on one of the highlighted points.



Colors

Select the color and the imposed line study tools will be of the same color when imposed on the chart.



Chartshot

Screenshot of the active chart window will be immediately uploaded to a dedicated webpage, with unique URL, allowing easily share the image on social networks, by email, or by sharing the link. To take a 'Chartshot' activate the feature by clicking on the icon and then point to the chart and click once more. Seconds after an image will appear in a browser window.

The screenshot shows a web browser window displaying the FxPro website. The main content area features a 'Chartshot: EURGBP, D1' section. The chart itself is a candlestick chart with a blue trend line and a red horizontal line. Below the chart, there is a sharing interface with the following elements:

- Links to share:** Page: <http://fxpro-cTrader.com/c/B55n>; Image: <http://fxpro-cTrader.com/images/screens/BF>; HTML: <http://img.scrn=http://fxpro-cTrader.com/images/>
- Send to e-mail:** To: Friends e-mail; From: Your e-mail; Send button.
- Share this image on:** Facebook and Twitter icons.
- Download FxPro cTrader** button.
- Copyright notice: Copyright © 2011 cTrader Ltd. Ultimate job | EULA | Legal Notice | Privacy Policy | Contact us. Chartshots that have not been viewed/successed for 3 months or longer may be deleted.

Status Bar



The 'Status Bar' located on the footer of the FxPro cTrader platform indicates the following: 'Trading Sessions', 'Server Time' and 'In/Out' traffic in kB.

Connection Status

This indicates if platform is connected to the server:

- Connected
- Disconnected

Trading Sessions

This indicates the market trading session that is currently open (e.g. London, Frankfurt, Singapore etc.).

Server Time

This indicates the current server time (UTC or GMT+0).

Traffic

This indicates the platforms' both incoming and outgoing traffic in kB.

Market Watch

You can view all currency pairs available for trading in the 'Market Watch'. By using the 'Market Watch' you can perform trade functions, see detailed information about your currency pairs, add them to your favorites and open new charts. There are two tabs in the 'Market Watch' - 'Symbols' and 'Favorites'

Symbols

Symbols		Favorites	
	Bid	Ask	
EURUSD	1.43761	1.43769	
GBPUSD	1.63332	1.63346	
USDCHF	0.78302	0.78320	
USDJPY	76.837	76.842	
AUDUSD	1.04082	1.04091	
USDCAD	0.98601	0.98612	
NZDUSD	0.82814	0.82836	
EURCHF	1.12578	1.12601	
EURGBP	0.88010	0.88021	
EURJPY	110.455	110.469	
EURAUD	1.3811	1.3814	
EURCAD	1.4175	1.4179	
GBPCHF	1.27870	1.27930	
GBPJPY	125.503	125.522	
GBPAUD	1.5690	1.5695	
AUDCAD	1.0262	1.0266	
AUDJPY	79.97	79.99	
CADJPY	77.91	77.94	

The 'Symbols' Tab

The FxPro cTrader platform supports more than 500 Symbols (Currency Pairs).

Expanding a Symbol

To expand any 'Symbol' (Currency Pair), simply click on one of the listed 'Symbol' tabs, to view more information about that particular currency pair, as seen in the image below. A 'Level 2' window can be expanded to display more information. It is done, by clicking and dragging downwards the lower part of the symbols tab.

The screenshot shows the expanded window for the USDCAD currency pair. At the top, it displays the current bid price (0.98610) and ask price (0.98622). Below this, there are buttons for 'SELL LIMIT' and 'BUY LIMIT', along with a star icon for favorites. The main area features a 'Sell' button with a green arrow and a 'Buy' button with a blue arrow, with a quantity of '100k' entered. The current bid and ask prices are prominently displayed in large green and blue numbers: 0.98610 and 0.98622. At the bottom, there is a Level 2 order book showing bid and ask orders with their respective sizes (e.g., 0.5m, 4m, 1m, 2m, 5m).

Adding Symbols to 'Favorites'



Once expanded, you can add/remove a 'Symbol' to your list of 'Favorites', by simply clicking the 'Star' shaped icon, displayed in that particular currency pair window.

'Symbol Information'



By clicking this button - a popup will appear, displaying detailed information about the selected currency pair. The same functionality can be achieved by using a right-click feature.

New Chart



When clicked, a New Chart of the particular currency pair will be opened. The same functionality can be achieved by using a right-click feature.

New Order



When clicked, an 'Order Screen' tab will appear, with a particular currency pair already selected, from which you will be able to create a New Order. The same functionality can be achieved by using a right-click feature.

'Daily High' and 'Daily Low'

L: 0.81153 S: 1.4 H: 0.82912

These two fields display the lowest and the highest point of the particular currency pairs' price, from the past 24 hours.

Volume Selector

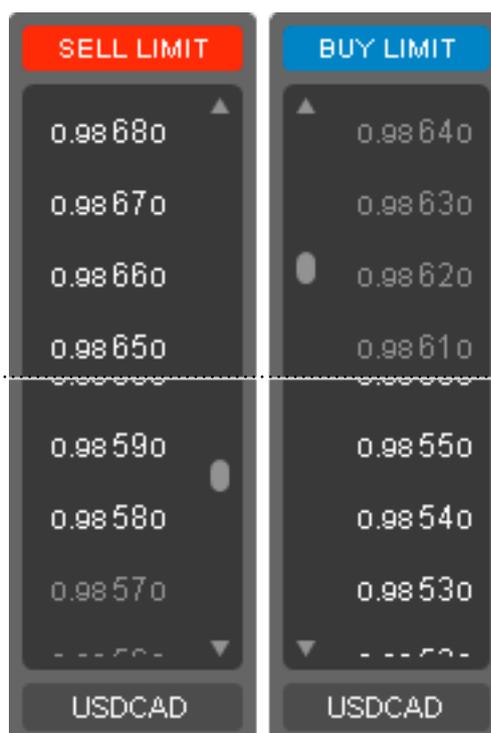
100k ▼

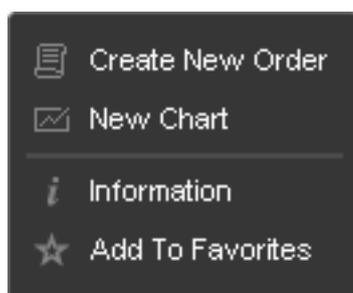
A dropdown list will display a wide selection of different ascending list of volumes, for your selection. Alternatively, you can enter your own values.

Limit Order

SELL LIMIT BUY LIMIT

'Buy/Sell Limit Order' can be set, after you have chosen the appropriate volume in the 'Volume Selector' and a price that suits you from the 'Buy/Sell Limit Order' list. Until it will be executed, the 'Limit Order' will be displayed in the 'Orders' section in the 'Tradewatch' tab.



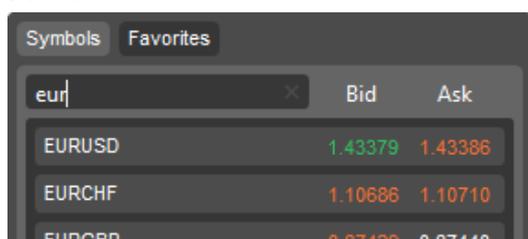


Right Click

Right-click options for the symbol tab contain quick access to some of the features of the symbol. Without expanding the tab itself you are able to:

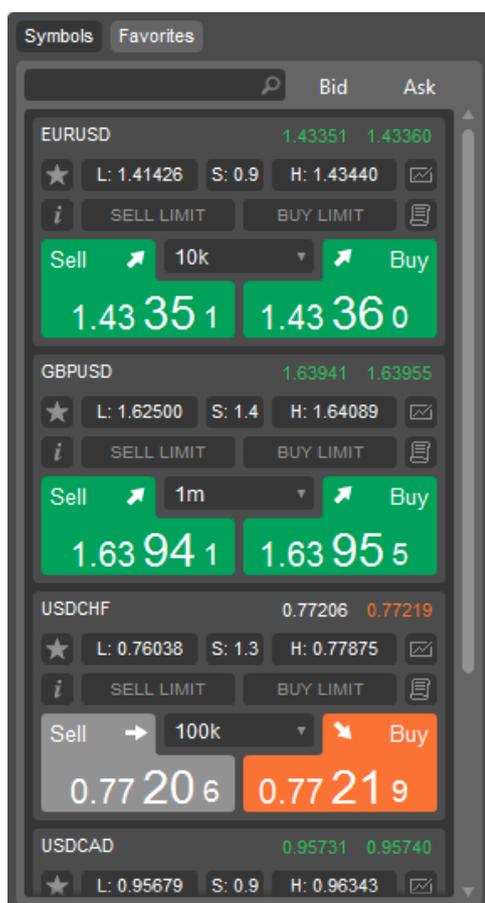
- Create new order
- Open new chart
- Access symbols information
- Remove the symbol from favorites

Search



Start typing the name of the currency pair in the 'Search' field i.e. EURUSD and all the symbols matching will appear.

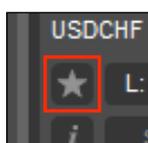
Favorites



The 'Favorites' Tab

You can easily switch to a list of your favorite currency pairs that you have chosen from the 'Symbols' tab. From the 'Favorites' tab, you can study and trade the currency pairs that you have favored. You can have as many favorites as you wish. Users can see depth of market for multiple symbols that are saved in their "Favorites".

Removing Favorites



To remove a currency pair from your list of 'Favorites', simply click the 'Star' shaped icon displayed in that particular currency pair window, in the 'Favorites' section or in the 'Market Watch'. The same functionality can be achieved by using a right-click feature.

Trade Watch

The 'Trade Watch' is a multifunctional window allowing access to various 'Trade Watch' features. This window allows the control over trading activities, such as 'Positions', 'Orders' and 'Deals'.

Positions

In this tab, one can view the status of all active opened trade positions, as well as, manage and edit all trading activities, close positions and view 'Unrealized P&L' for all opened positions.

Deals

History for all closed positions and deleted orders are published here. The efficiency of all trade activities can be estimated with the results and reports generated in this tab.

Orders

Follow and edit your Pending Orders such as 'Limit' and 'Stop' orders.

Feedback

We greatly encourage you sending your comments, compliments and suggestions to us.

Positions

ID	Time	Symbol	Volume	Type	Entry	T/P	S/L	Swap	Commis...	Pips	EUR	Close
499480	11/08/2011 15:06	EURUSD	100k	Buy	1.41564	1.42568	1.40558	2.02	-3.00	98.7	692.38	1.42551
513248	12/08/2011 12:25	GBPUSD	10k	Sell	1.62945	1.62442	1.63452	0.00	-0.34	2.0	1.40	1.62925

Balance: 10 820.06 Equity: 11 512.53 Margin: 11 143.33 Free margin: 369.20 Margin Level: 103.31% Unrealized P&L: 692.47

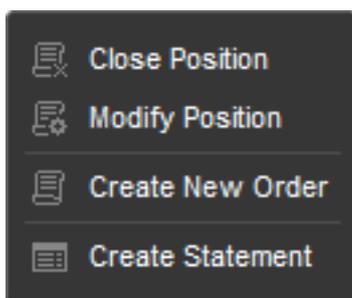
The 'Positions' tab contains information about all currently active trade positions. All open positions can be sorted by a value of any field. The information in the bottom will display financial and settings results of open positions, which include: 'Balance', 'Equity', 'Margin', 'Free Margin', 'Margin Level' and 'Total Profit'.

All trade operations are displayed in a table with the following fields:

- **ID** – The operation ticket number. It is a unique number of the market order.
- **Time** – Time the order was filled. The time is represented as DD/MM/YYYY HH:MM (Day/Month/Year Hour:Minute).
- **Symbol** – This field displays the name of the currency pair being traded.
- **Volume** – The amount of money traded.
- **Type** – Type of the trade operation. There are two types of trading operations that can be displayed: 'Buy' or 'Sell'.
- **Entry** – This is the price at which the order was filled.
- **T/P** – The placed 'Take Profit' order level. If an order has not been placed, a hyphen (-) will be displayed in this field.
- **S/L** – The placed 'Stop Loss' order level. If an order has not been placed, a hyphen (-) will be displayed in this field.

- **Swap** – Charging of swaps is displayed in this cell.
- **Commission** – Commissions, charged by the brokerage company for performing trade operations is displayed in this field.
- **Pips** – The profit or loss is shown in pips.
- **Base Currency Profit** – Displays the profit or loss of the position. Positive result means that the transaction is profitable, and negative means that it is unprofitable.
- **Close** – Close the position.

Right click



Right-click menu available, when the right mouse button is clicked on the position:

- **Close position** – Closes the position.
- **Modify position** – A 'Modify Position' tab will appear, where you are able to attach 'Stop Loss' and 'Take Profit', close whole or a part of position.
- **Create new order** – A 'Create Order' tab will appear.
- **Create statement** – A statement with all your closed and active positions will be generated.

Modify Position

A 'Modify Position' tab will appear, where you are able to attach 'Stop Loss' and 'Take Profit', close whole or a part of position. The same functionality can be achieved by using right-click on the position.

Orders

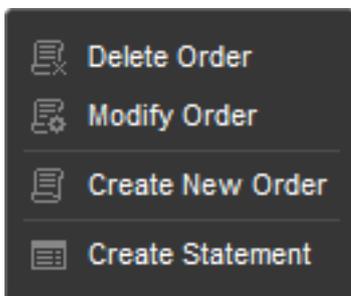
ID	Time	Symbol	Volume	Type	Entry	Expiry	T/P	S/L	Distance	Price	
513267	12/08/2011 12:27	EURUSD	100k	Sell Limit	1.43549	24/08/2011 14:16	1.42542	1.44552	95.5	1.42594	
513278	12/08/2011 12:28	EURUSD	100k	Buy Limit	1.41214	31/08/2011 12:36	1.42215	1.40215	139.3	1.42607	
513291	12/08/2011 12:30	EURUSD	100k	Sell Limit	1.43014	-	1.42508	1.43518	42.0	1.42594	

The 'Orders' tab contains information about all Pending Orders. All orders can be sorted by a value of any field. The information in the bottom will display financial and settings results of Pending Order, which include: 'Balance', 'Equity', 'Margin', 'Free Margin', 'Margin Level' and 'Total Profit'.

All Pending Orders are displayed in a table with the following fields:

- **ID** – The operation ticket number. It is a unique number of the Pending Order.
- **Time** – Time the order was set. The time is represented as DD/MM/YYYY HH:MM (Day/Month/Year Hour:Minute).
- **Symbol** – This field displays the currency pair chosen for trading.
- **Volume** – The volume set for 'Pending Orders'.
- **Type** – Type of the Pending Order. There are four types of orders that can be displayed: 'Sell Stop', 'Sell Limit', 'Buy Stop' and 'Buy Limit'.
- **Entry** – This is the price at which the order will attempt to be filled
- **Expiry** – If set, the time when the Pending Order will expire
- **T/P** – The placed 'Take Profit' order level. If the order has not been placed, a hyphen (-) will be displayed in this field.
- **S/L** – The placed 'Stop Loss' order level. If the order has not been placed, a hyphen (-) will be displayed in this field.
- **Distance** – A distance between spot price and 'Stop/Limit Order' entry price will be displayed in pips.
- **Price** – The spot price.

Right click



Right-click menu available, when the right mouse button is clicked on the pending order:

- **Delete order** – Order will be deleted.
- **Modify order** – A 'Modify Order' tab will appear, where you are able to attach 'Stop Loss' and 'Take Profit', adjust price and set expiry date.
- **Create new order** – A 'Create Order' tab will appear.
- **Create statement** – A statement with all your closed and active positions will be generated.
- **Modify Order**

A 'Modify Order' tab will appear, where you are able to attach 'Stop Loss' and 'Take Profit', adjust price and set expiry date. The same functionality can be achieved by using right-click on the position.

Deals

ID	Entry Time	Symbol	Volu...	Type	Entry Price	T/P	S/L	Commi...	Swap	Close Price	Close Time	EUR
448526	04/08/2011 13:46			Deposit				0.00	0.00			10 000.00
455282	05/08/2011 16:44	EURUSD	10k	Sell	1.41967			-0.60	0.00	1.43690	08/08/2011 10:39	-119.91
455295	05/08/2011 16:45	EURUSD	10k	Sell	1.41987			-0.60	0.00	1.42021	05/08/2011 16:45	-2.39
455297	05/08/2011 16:45	EURUSD	40k	Sell	1.41987			-2.40	0.00	1.43709	08/08/2011 10:39	-479.30
455539	05/08/2011 17:56	EURUSD	100k	Buy	1.41850			-6.00	0.00	1.43046	08/08/2011 12:36	836.09
459193	08/08/2011 14:08	USDJPY	100k	Sell	77.746			-4.22	-4.11	76.600	11/08/2011 15:06	1 056.87
459204	08/08/2011 12:36	USDJPY	100k	Sell Li...	77.791			0.00	0.00	77.792	08/08/2011 14:27	0.00
459205	08/08/2011 12:36	USDJPY	100k	Buy	77.699			-4.20	-0.41	77.205	09/08/2011 16:07	-448.76
499480	11/08/2011 15:06	EURUSD	100k	Buy	1.41564	1.42568	1.40558	-6.00	2.02	1.42568	12/08/2011 12:30	704.23

Realized P&L: 1 520.31 Deposit: 10 000.00 Withdrawal: 0.00

[Statement](#)

The 'Deals' tab contains information about all closed position and orders. The information in the bottom will display financial and settings results, which include: 'Realized P&L', 'Deposit' and 'Withdrawal'.

All trade operations are displayed in a table with the following fields:

- **ID** - The operation ticket number. It is a unique number of the trade operation.
- **Time** - Time at which 'Market order' or 'Pending order' were filled. The time is represented as DD/MM/YYYY HH:MM (Day/Month/Year Hour:Minute).
- **Symbol** - This field displays the name of the currency pair that has been traded.
- **Volume** - The amount of money traded
- **Type** - Type of the trade operation. There are several types of trading operations that can be displayed: 'Buy', 'Sell' and pending orders named 'Sell Stop', 'Sell Limit', 'Buy Stop' and 'Buy Limit'.
- **Entry** - This is the price at which the trade position was opened.
- **T/P** - The placed 'Take Profit' order level. If the order has not been placed, hyphen (-) will be displayed in this field.
- **S/L** - The placed 'Stop Loss' order level. If the order has not been placed, hyphen (-) will be displayed in this field.
- **Swap** - Charging of swaps is displayed in this cell.
- **Close Price** - This is the price at which the position was closed.
- **Close Time** - Time the position was closed. The time is represented as DD/MM/YYYY HH:MM (Day/Month/Year Hour:Minute)
- **P&L** - The realized profit and loss. Positive result means the transaction was profitable, and negative means that it was unprofitable

FxPro Financial Services Limited

Account: 7035905 2011 August 16, 14:35
 Currency: EUR

Deals

ID	Entry Time	Symbol	Volume	Type	Entry Price	T/P	S/L	Close Price	Close Time	Commissions	Swap	EUR	
1072464	16/08/2011 14:32			Deposit	-	-				0.00	0.00	10 000.00	
1072465	16/08/2011 14:32	EURUSD	50k	Sell	1.43693	-	-	1.43710	16/08/2011 14:32	-3.00	0.00	-5.91	
1072466	16/08/2011 14:32	EURUSD	50k	Buy	1.43711	-	-	1.43685	16/08/2011 14:32	-3.00	0.00	-9.05	
											-6.00	0.00	9 985.04
Realized P&L:												-20.96	

Positions

ID	Time	Symbol	Volume	Type	Entry	T/P	S/L	Pips	Swap	Commissions	EUR
-No transactions-											
									0.00	0.00	0.00
Unrealized P&L:											0.00

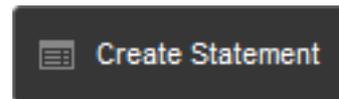
Orders

ID	Time	Symbol	Volume	Type	Entry	Expire	Price
-No transactions-							

Summary

Deposit:	10 000.00	Equity:	9 979.04	Margin:	0.00	Balance:	
Withdrawal:	0.00	Unrealized P&L:	0.00	Free Margin:	9 979.04		
Total Net:	10 000.00	Realized P&L:	-20.96	Margin Level:	n/a	9 979.04	

Statement



Users are able to generate statements of their past transactions (Deals) in html using the statement button located under the last deal line. Pressing the button will open the FxPro cTrader folder in "My Documents" where the report is saved. Users can double-click the file to open the statements in their browser. The statement can be generated by using the right-click.

Feedback

Positions Orders Deals Feedback

What do you like about cTrader?
 It's amazing!

How can we make cTrader better?
 I don't know...

Submit feedback Submit feedback

We are constantly awaiting our users feedback. It's what keeps us moving forward. We are constantly receiving your valuable feedback, which lets us know what you want and expect from the platform. With your help we are constantly getting better.

Hot Keys

	Fast chart scrolling to the left – scrolls the whole screen (to older data)
	Fast chart scrolling to the right scrolls the whole screen (newest data)
	Go to the Oldest Data Available
	Go to the Latest Trend-Bar
	Left Arrow - Scroll Left
	Right Arrow - Scroll Right
	Up Arrow - Scroll Left
	Down Arrow - Scroll Right
	Zoom In
	Zoom Out
	Delete Selected Object
	Chart Mode OCLH
	Chart Mode Candlesticks
	Chart Mode Line Charts
	Show Grid
	Show Bid
	Show Ask
	Favorites Tab (Market Watch)
	Symbols Tab (Market Watch)
	New Order
	Crosshair
	Data Window
	Close the terminal
	Close any window
	Help
	Switch between tabbed and grid chart window view.
	Switch between “Default”, Chart Trading Layout” and “Charts Only Layout”
	Full Screen Toggle

Working with Charts

Smart-Size Chart Technology

The FxPro cTrader platform uses in-house developed 'Smart-Size' technology. FxPro cTrader resizes the charts, in the most applicable and convenient way, to achieve the best GUI result. When the application window size is being changed, FxPro cTrader adopts and manages the opened charts accordingly. You will always see your opened charts resize in the best available way.

Switching between Chart Modes

To switch between the 'Single Chart' and 'Multi Chart' modes, you can use:



- The middle button in the upper right hand corner of the chart



- The 'Multi Chart Mode' and 'Single Chart Mode' buttons on the 'Tool Bar' press .

Multi Charts

You are able to open, view and work with as many opened charts, as you want. 'Smart-Size' technology provides best available conditions, working with the charts.

Detached Charts



Every opened chart, can be detached, as a standalone feature. All the functionality stays the same, as before detaching. To detach a chart, click the first button, from the three buttons in the upper right corner of the chart.



To attach the chart back to the platform, click the 'Close' button. Minimize button minimizes detached charts to the taskbar.

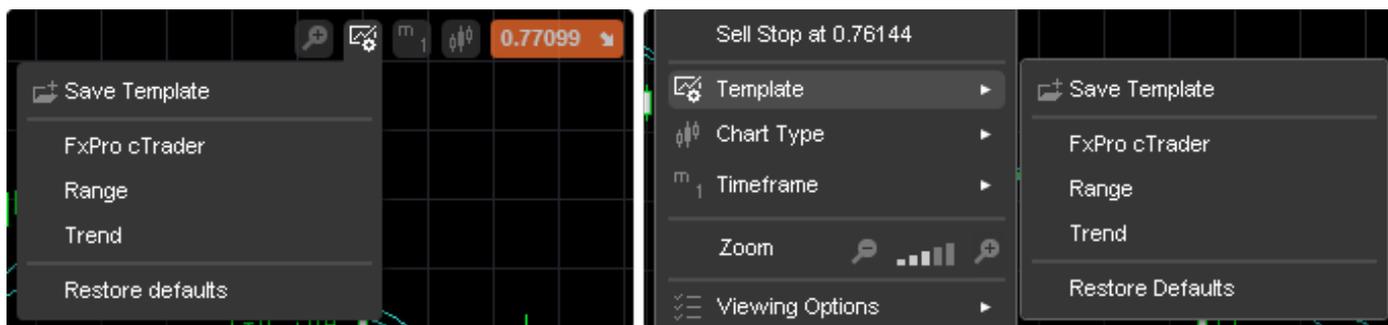
Single Chart

By default, all opened charts, will be displayed in a 'Single Chart' mode, with the other opened charts tabbed above.

All chart settings and layouts are saved and appear unchanged on FxPro cTrader client restart. Settings include: indicators, charts, time frames, chart types, layout, zoom level, viewing mode, colors, detached charts, position and objects.

Refresh chart option is available, when right-clicked on the chart.

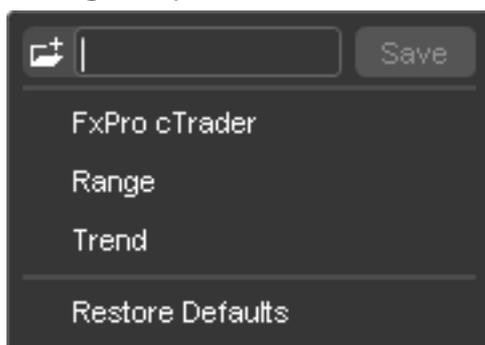
Templates



User is able to save and load custom chart setup via 'Templates' feature. Templates can be accessed:

- Chart preferences menu
- Right-click on the chart
- Information saved in the template:
 - Level of 'Zoom'
 - Chart type
 - Viewing options
 - Indicators
 - Indicator settings
 - Colors

Saving Template



To save the current chart setup - choose 'Template - Save template', enter the chosen name for the template and click 'Save'.

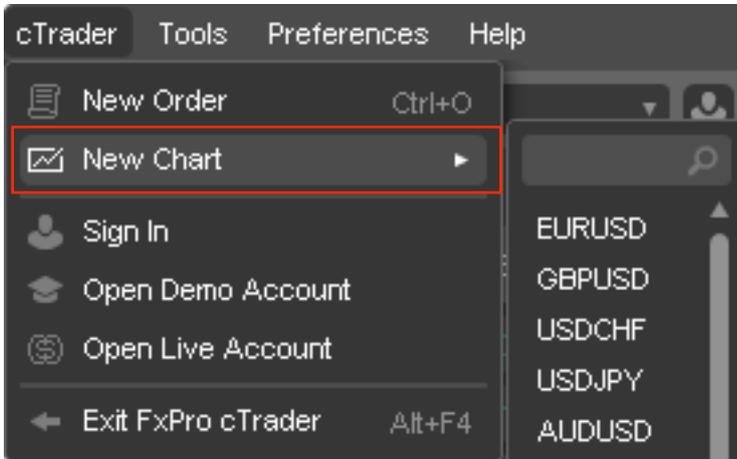
Loading templates

To load a saved template - click "Templates - Name of the saved template'.

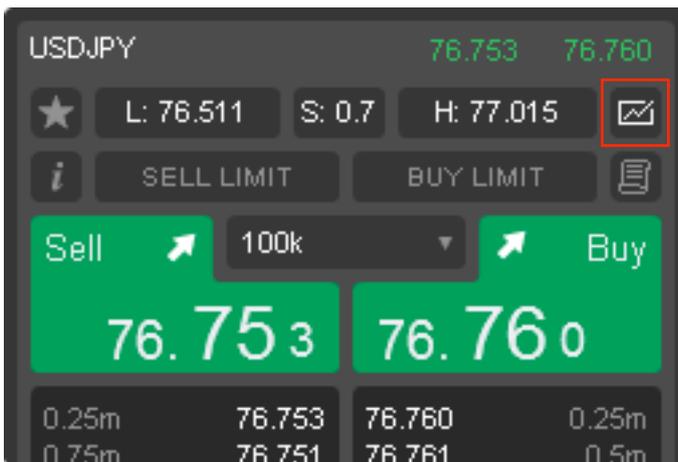
Chart Opening

To open a 'New Chart' in the FxPro cTrader, you have multiple options:

- In the main menu, choose 'FxPro cTrader - New Chart' and select an appropriate chart from the drop-down list, or enter the 'Symbol' name in the 'Search' field manually.



- Choose the appropriate 'Currency Pair', in the 'Market Watch' either from 'Symbols' or from 'Favorites' and click the button.



- Click the '+' button, which is located at the end of the tabbed charts, in the header.

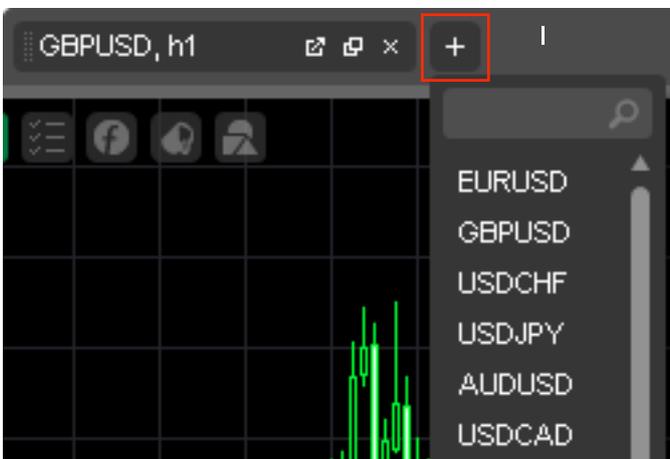
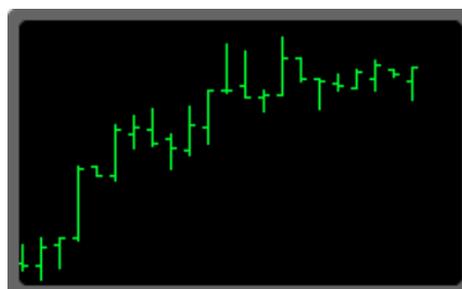


Chart Management



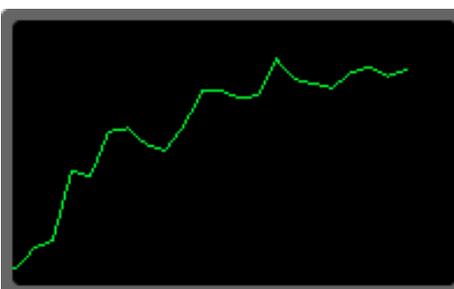
Chart Type

There are three different types of charts: 'Bar Chart', 'Candlesticks' and 'Line Chart'. You can select and change to appropriate chart type, by clicking  the button



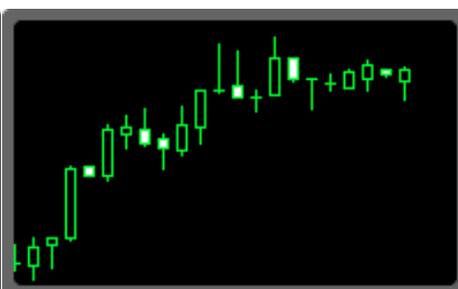
Bar Chart

Chart is drawn in the sequence of bars.



Line Chart

Chart is drawn in a line, connecting the bar close prices.



Candlesticks

Chart is drawn in the sequence of candlesticks.

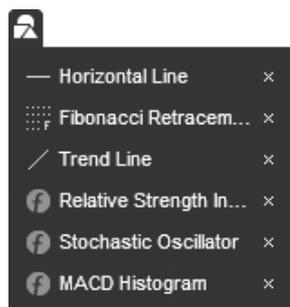
Indicators

 'Indicators' menu can be opened by pressing the 'Indicators' button of the 'Charts' toolbar.

The FxPro cTrader platform comes with five groups of 'Technical Indicators' which are: 'Trend', 'Oscillators', 'Volatility', 'Volumes' and 'Other'. Each group has a wide range of sub 'Technical Indicators' to choose from. There are over 60 'Technical Indicators' you can use on your charts.

You can access the indicator menu in different locations:

- Right-click on the chart
- Chart preferences menu



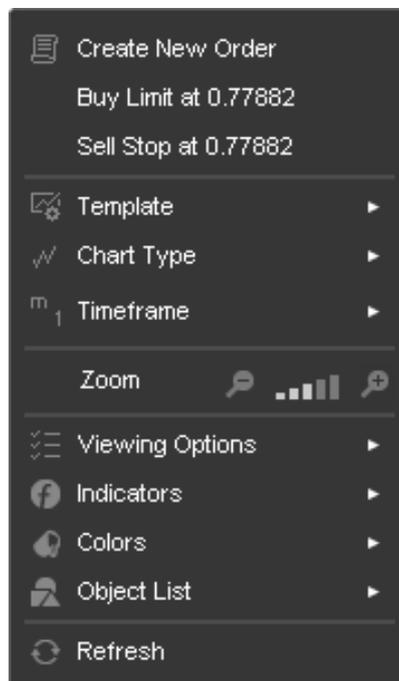
Editing indicators

You are able to edit imposed indicators by:

- Double-clicking on the indicator window
- Clicking on the indicators name in the 'Objects' list.

Use of Mouse

Chart management by the use of a mouse:



- Click and hold the left mouse button, anywhere on the chart and move to left or right. The same functionality can be achieved with the scrollbar;
- Click the left mouse button on the drawn 'Line Studies' objects to edit them and move them around the chart.
- If 'Multiple Chart' mode is enabled, when hovering over the chart, you can use the 'Mouse Scroll' to move the chart according to the scrolling direction.
- Click the right mouse button on the appropriate level of the Price Axis and if allowed, at that price level you will be able to open a 'Market Order', 'Limit Order' or 'Stop Order'.
- Duplicated 'Chart Preferences Menu' features can be accessed by clicking the right-click

Scrollbar



Use the scrollbar to scroll the chart. The same effect can be achieved by selecting the 'Cursor' from the 'Tool Bar' tools, clicking and dragging the chart itself to right or left. Another option is to use the mouse-scroll accordingly.

Set Distance Button



This is a draggable control that is used to set the distance between the end of the chart and the 'Price Axis'.

Trading

Order Types

FxPro cTrader supports the following orders: 'Market Order', 'Limit Order', 'Stop Orders', 'Stop Loss' and 'Take Profit'.

Market Order

Market Order is a request to Open/Close a trade position. Once FxPro cTrader receives a request to open or close a position, the platform sends a Market Order with the following parameters:

- GTC (Good Till Cancel).
- The minimum fill amount is set to zero which allows partial fills of any size.

When the order is fully filled, the request will be confirmed to the client at the VWAP execution price and will be shown in the 'Positions Tab'. After you have placed a 'Market Order', you can put 'Stop Loss' and 'Take Profit' by editing the order in the 'Trade Watch'.

'Stop Loss and Take Profit' can be attached to the market order, by modifying opened position.

Limit Order

A 'Limit Order' is an order to buy or sell a currency pair at a price you specify or better. A 'Buy Limit Order' will only be executed at the specified price or lower; a 'Sell Limit Order' will only be executed at the specified price or higher.

Buy Limit

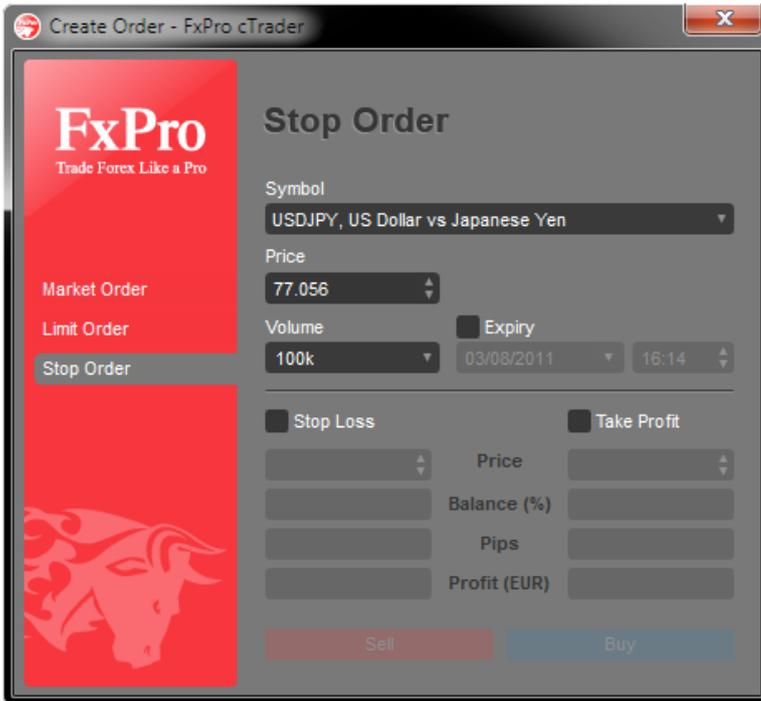
FxPro cTrader provides a fail-safe mechanism which allows you to predefine the exact spot-price or lower (if possible)

Sell Limit

FxPro cTrader provides a fail-safe mechanism which allows you to predefine the exact spot-price or higher (if possible)

'Stop Loss' and 'Take Profit' orders can be attached, when pending order is being placed.

Stop Order



A Stop Order is an order to buy or sell a currency pair when the Spot-Price reaches the price you have specified. When that price is reached, the 'Stop Order' is triggered.

Buy Stop

Triggered on the ask rate.

Sell Stop

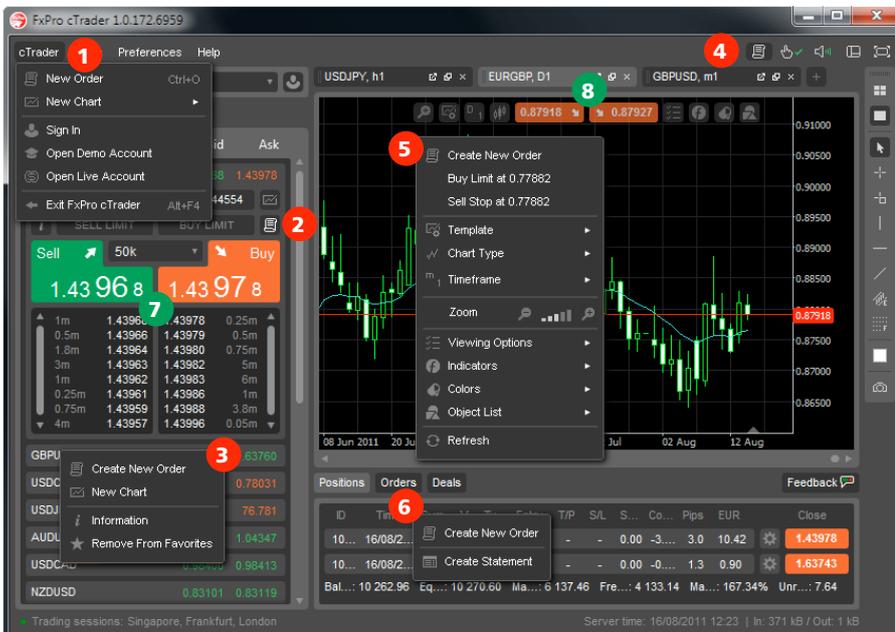
Triggered on the bid rate.

Stop Loss/Take Profit

Stop Loss/Take Profit - These order types are designed to protect your equity and help to manage your exposure and/or secure your profits.

'Stop Loss' and 'Take Profit' orders can be attached, when pending order is being placed.

Create Orders



You are able to fill an order with a 'Market Order' or by a 'Pending Order'.

1. Main menu 'cTrader - New Order'
2. 'New Order' button in 'Symbols' tab
3. Right click on 'Market Watch'
4. 'Quick Links' toolbar

 5. Right click on the 'Chart'

6. Right click on 'Trade Watch'

If 'QuickTrade' mode – off:

7. 'Buy/Sell' buttons on 'Market Watch'
8. 'Buy/Sell' buttons on 'Chart'

Market Order

To open a position using a 'Market Order', one has to choose from the following execution options:

- Buy/Sell buttons
- 'Market Order' tab
- 'Symbols' tab
- Chart Preferences Menu
- Right click on 'Market Watch'
- Right click on 'Trade Watch'
- Right click on chart
- Main menu 'cTrader - New Order'
- 'Quick Links' toolbar

To set up S/L and T/P a Market Order needs to be filled, afterwards you can edit the order and set S/L and T/P.

When opening a position, you have to choose:

Symbol

Select a currency pair for which the position will be opened.

Volume

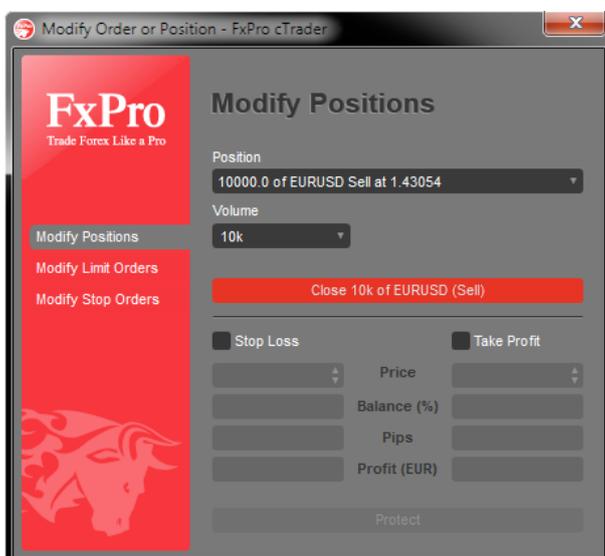
Specify the trade volume (amount of money).

After the position is opened, you will be able to set:

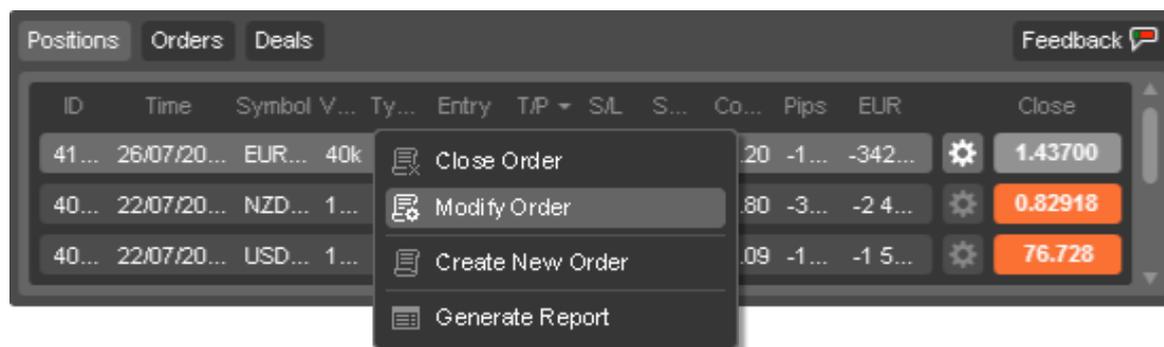
Stop Loss & Take Profit

Double-click the position, right-click on it, or click the icon  to modify and set the 'Stop Loss' and 'Take Profit' level (optionally).

Modify Positions



Modifying the current position consists of setting new levels of 'Stop Loss' or 'Take Profit', closing the position or a part of it. To modify a position:

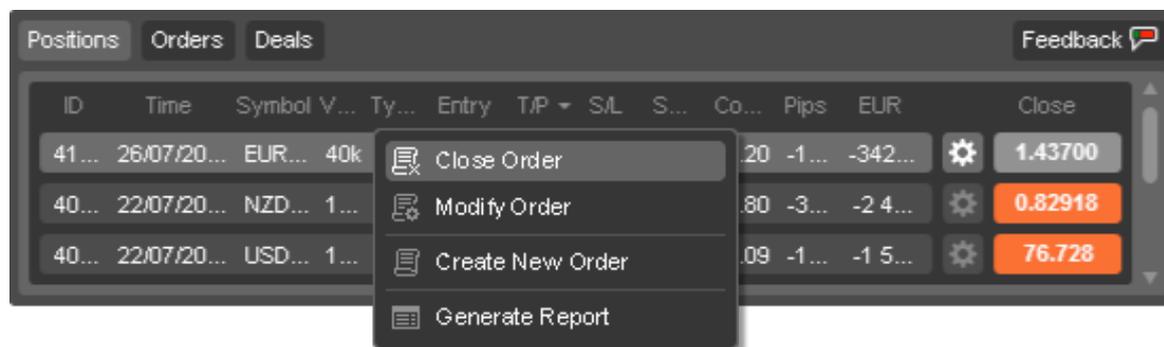


- Right-click on the appropriate position in the 'Trade Watch'
- Double-click on the appropriate position in the 'Trade Watch'
- Click the  icon by the appropriate position in the 'Trade Watch'

To enter/change the 'Stop Loss' or 'Take Profit', enter the new values in the corresponding fields.

If the 'Stop Loss' or 'Take Profit' level is too close to the current price, the 'Modify' button will be locked. After the 'Stop Loss' and 'Take Profit' are set, they will appear in corresponding fields in the 'Trade Watch' toolbar.

Position Closing



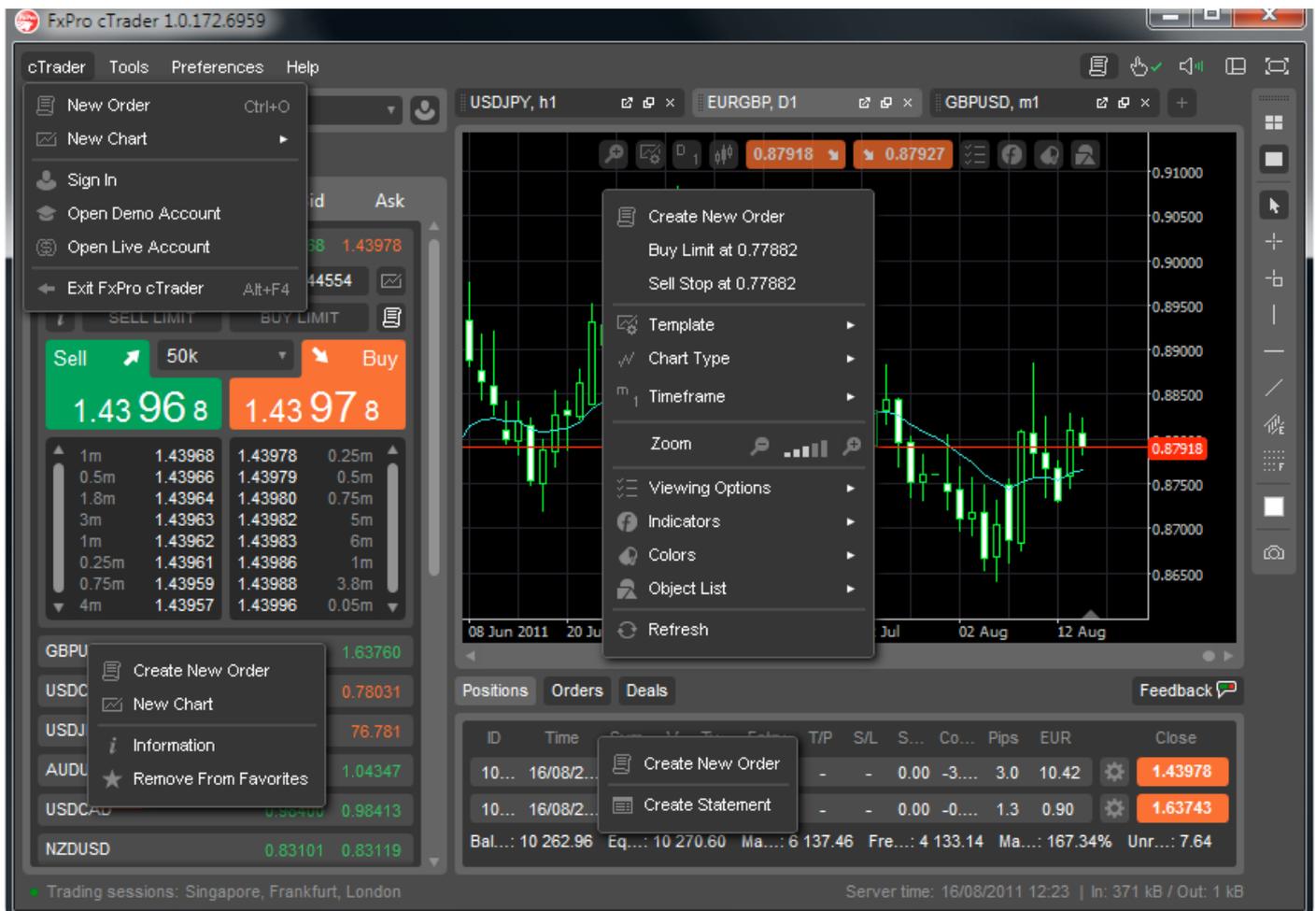
An open trade position will be closed automatically when the prices are equal to the values of 'Stop Loss' or 'Take Profit'.

To close a position manually:

- An appropriate position's 'Close' button in the 'Trade Watch' needs to be clicked.
- An appropriate position's right-click 'Close Position' menu option needs to be clicked.
- You can also 'Modify' the position and close the position completely, or a part of it, by choosing the volume (IMG) and clicking the  button.

Create Pending Orders

To place a pending order, you have several options:



- Open the 'Order' window, this can be done by the 'cTrader – New Order' menu command
- by the 'New Order' button of the 'Market Watch'
- By clicking the right mouse button at a appropriate price level directly on the chart and choosing an order
- Set the 'Limit Order' directly from the 'Symbols' tab.

'Stop Loss' and 'Take Profit' orders trigger at open positions, not at Pending orders.

Failing to tick the checkbox by the 'Stop Loss and Take Profit' titles is equivalent to disabling the orders.

In the 'Create Order' fields one has to select:

Type

Select a type of pending order: Limit or Stop.

Volume

Volume must be set with the 'Volume Selector' or entered manually.

Price

Set the price level at which the order will be triggered.

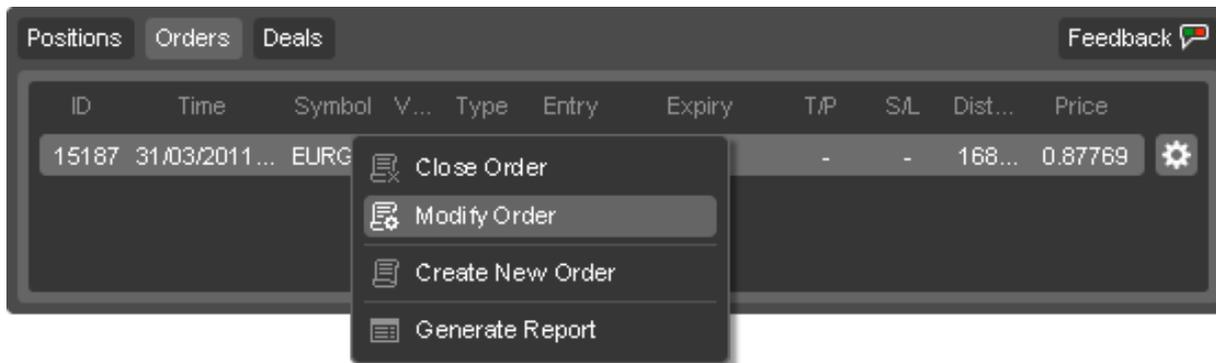
Expiry

Set the expiry time of the order. If the order has not been triggered by this time, it will be deleted automatically.

Stop Loss/Take Profit

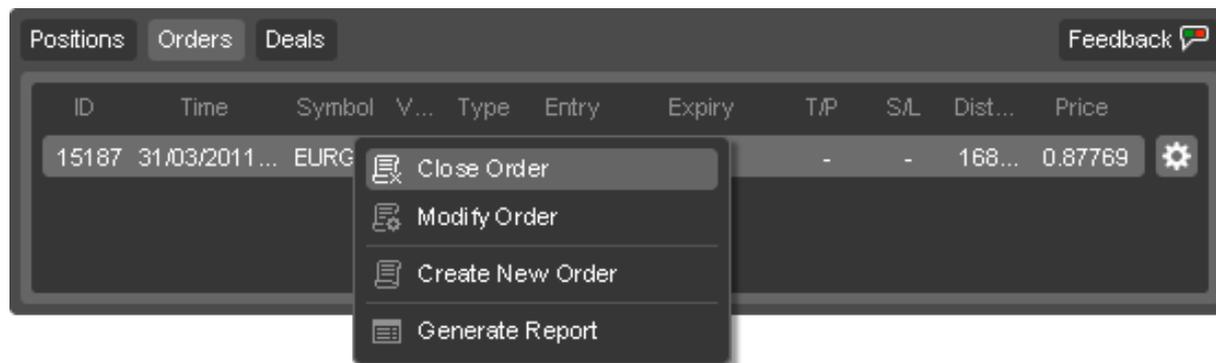
To protect your pending order, choose the appropriate SL/TP levels.

Modify Pending Orders



To modify the Pending Orders - double click, right click or click the icon by the appropriate 'Pending Order'.

Delete Pending Orders



To delete the Pending Order double click, right click or click the icon by the appropriate 'Pending Order' and then click the 'Delete' button.